

Pcounter Europe

Pcounter

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Office Solutions Overview

Xerox's commitment to meeting and exceeding customers' document-related challenges in the office has never been more evident. Working closely with our Xerox Business Partners, we custom-build solutions that leverage the power and flexibility of Xerox office technology.

Through partnerships, technology, and business process innovation, Xerox makes your work... flow.

This solution overview will provide you a brief description of how Xerox and our partner offerings continue to deliver solutions that satisfy your unique office workflow challenges, today and tomorrow.

Overview

Pcounter is an advanced print and document output accounting solution, which enables the customer to manage, monitor and measure document output, enabling the customer to get overview and control of the document output cost and hereby an option to lower the operational cost.

Based on the Pcounter tracking then can output cost be allocated to departments, groups, individuals or projects, and in the Academic sector can it be used for cost control and cost recovery of all document output.

Pcounter is offering an accounting solution which is easy to install, easy to maintain and which provides the customer with 60 days trial period. Installation of Pcounter takes less than 1 hour, includes all the features which most competitors charge extra for such as client/project billing, MAC support, Print Rules etc.

Pcounter includes advanced quota management features, end-user communication such as balance notification and print confirmation, and options for Secure Print, WebPay, Web Report and the broadest line of terminals on the market supporting card technologies such as MiFare, HID, Barcode, Smartcard, Magnetic card, disposable and rechargeable cards etc

Pcounter have been a partner to Xerox for many years, and the partnership have made Pcounter able to optimize our products for Xerox and even develop a dedicated product for Xerox called Pcounter XAuditron.

Pcounter XAuditron is offering full integration with the Xerox machines. User and Account codes will be maintained automatically in the Xerox machines, User will make ID on Xerox machine display and if client/project/department codes are used then will these codes also be entered on display.

Account information will automatically be downloaded to Pcounter log, from which customer can access information or Export to financial system.

With an install base of +5000 customers, global coverage by authorized Partners, 12 years in the market dedicated to Accounting solutions, Pcounter have build a brand which is well known for its technology, scalability and stability.

Benefits

Pcounter offers ALL the needed features requested by the customers and without extra charge.

Print Rules, Routing and Restrictions for print and user management and hereby job efficiency and cost savings

Client and Project Billing features allowing for tracking of cost pr Customer, project or department

Quota Management which allows the customer to set quota pr user and system can also be set-up to automatically provide users with e.g. weekly, monthly quota's



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Solution Brief: Document Accounting

Pcounter Europe

Support for Desktop Printing (add-on license) which ensures tracking and accounting all print activity on locally attached printers

Advanced end-user communication providing user with information on rules and restrictions, balance notification, print confirmation etc. and pre-view of print job cost which can help users to be more focused and aware of print cost

Secure Printing provides enhanced document output security, which is done by holding the print job on the print-server until user releases job at the printer

Web payment which is a add-on service for students and employee who needs to make deposit to their Pcounter account and which is a 24/7 service for the user and a administration free service for the customer. Includes manual cashier function for cash payment.

Web report which is a add-on tool which gives the customer easy access to the Pcounter log information, and which can show log information pr department, printer, users etc. and information will also be shown in graphical graphs.

All print and document activity will be placed in a central log from which the customer can analyse and optimize the print and document output set-up, and hereby lowering the overall cost for document output.



Pcounter Web Report

User Codes	Description
Administrator	Administrator
andy	andy
archie	bunker
ASPNET	ASP.NET Machine Account
giggles	mcgee
Guest	Guest
HelpAssistant	Remote Desktop Help Assistant Account
jmachado	james machado
quack	track
sara	sara witt
SQLDebugger	SQLDebugger
SUPPORT_388945a0	CN

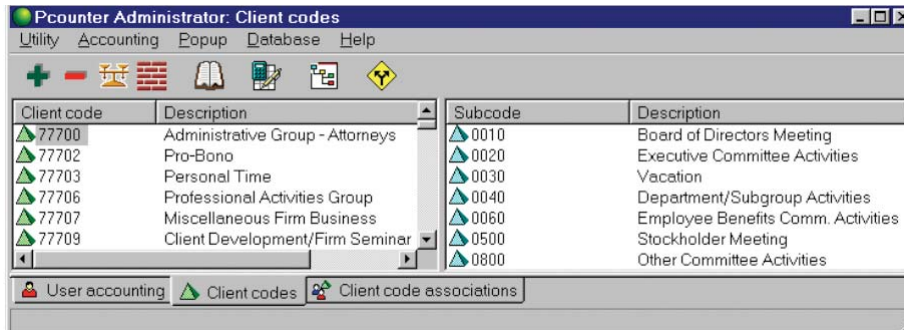
Pcounter XAuditron

Username	Fullname	Balance	Low balance limit
Administrators			
andy	Andy Charmatz	4.60	Unlimited
Asuper		3.10	-1.00
AWHELAN		1.00	-1.00
Bad Boy		7.00	0.00
Binderyuser		0.00	0.00
Charlie	Charlie Chaplin	0.00	-1.00
EVERYONE			
GUEST		2.00	0.00

Pcounter Administrator



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Pcounter Client Code set-up

Customer Scenario

Academic and library

The Need: Cost control and cost recovery

The concern: Print and document output cost is increasing, and systems needs to be put in place to control this. System needs to be with limited administration, both from a maintenance point of view and also in regard to deposit of credit from user/student.

The Solution: Pcounter which includes all the relevant features for Academic customers, and which is a solution with absolute minimum of administration. Pcounter do include a cashier feature from which user can deposit money, but as an option can Pcounter WebPay be added which will provide internet payment and advanced cashier function and financial module.

If copy accounting needs to be included in the solution then will Pcounter PRO be needed and terminals for copy control.

For the library environment dealing with anonymous user (no Network ID) can Pcounter also supply a solution. User can buy an account and pick their own User ID and password, and refill account when needed. Administration free solution, both for print and copy and with option to pay via internet (Web Pay)

General office

All companies, institutions, government etc.

The Need: Control and overview on document output cost, and with option to allocate print/copy budgets to departments.

The concern: Lack of overview on document output Cost, increasing cost without knowledge to where the cost comes from and how it can be reduced.

The Solution: Pcounter which will be able to track and account all print usage pr user in the organisation.

Pcounter XAuditron can be used on the Xerox machines, which will provide tracking and accounting of all document output from the machines.

If tracking and accounting on copy is needed, on none Xerox machines or Xerox MFP's without Auditron and Network accounting then can Pcounter PRO and terminals be added. This will also add Secure print to the solution.

Client/Project billing

Consulting, legal, architects etc. dealing with clients and projects as core business.

The Need: cost tracking pr client/project/department

The concern: Print and document output cost is increasing, and customer do not have a clear overview on overall cost or overview on the cost pr client/project/department.

The Solution: Pcounter which includes client/Project billing option as standard, and which will be used to track and account print and document output based on client/project codes.

Client/project codes can be imported into Pcounter, and a automatic process to maintain the list can be set-up.

Pcounter XAuditron can also be used on the Xerox machines, and in combination with Pcounter for none Xerox printers.

If tracking and accounting on copy is needed, on none Xerox machines or Xerox MFP's without Auditron and Network accounting then can Pcounter PRO and terminals be added. This will also add Secure print to the solution.



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Specifications

Pcounter will track print jobs from any platform (PC, Mac, UNIX) which can print to a NetWare, NDPS, Windows print queue.

Pcounter integrates everything: accounting, load balancing, and queue management into a single cross-platform interface which works with both Microsoft Windows (NT4 or later) and Novell NetWare networks at the same time.

Pcounter comes in dedicated versions for Windows and Netware

Pcounter counts pages printed on any PostScript or PCL printer, from all major manufacturers.

Pcounter support TIFF printing and Pcounter also tracks plot size on HPGL/2 and PostScript plotters.

Windows supports all client platforms which are done via Pcounter Web Client, which is a built-in feature in Pcounter (Windows, Macintosh, Linux, UNIX, etc.).

Cluster and LDAP support

Pcounter can support all languages, and have today been translated into French, Spanish, Portuguese, Italian, German, Finnish, Dutch, Czech, Swedish, Danish, Polish, and Norwegian (more can be added on request). This goes for all communication which is directed to the user, the administration module is in English.

Xerox Products/ Services Supported

Pcounter supports ALL Xerox machines in regard to printing

Pcounter PRO (copy terminals) supports all Xerox machines which have Harness Interface as an option (installed)

Pcounter XAuditron supports all Xerox machines which have Auditron installed and have the ability to do Network Accounting.

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***Working together...
getting results.***

Together we can.

For more information

on the Xerox Business Partner Program,
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